Employee Handbook

Employees can access the Employee Handbook on the Internet and Intranet sites. We highly recommend that all employees review the contents of the Handbook annually as a refresher. Go to www.aacps.org>Staff>For All Employees.

Board Policies & Regulations

Employees working in any capacity for AACPS should be aware of Board Policies and Regulations that affect their position or govern their conduct as employees.

Some specific Board Policies and Regulations are outlined in the Employee Handbook and in the brochure “What Every Employee Must Know.” However, more information about Board Policies and Regulations can be found at www.aacps.org>Board>Policies & Regulations.

Drug-, Alcohol-, and Tobacco-Free Work Environments

Please review Board Policy GAC and Regulation GAC-RA at www.aacps.org>Board>Policies & Regulations. Violation of this policy is subject to disciplinary action up to, and including, termination. If you have questions, please contact the Office of Investigations at 410-222-5286.

Self-Reporting

Remember: The Self-Reporting Policy and Regulation (GANN/GANN-RA) remain in effect over the summer. Criminal charges, arrests, or convictions must be reported to the Office of Investigations within 24 hours of the occurrence. You can report by phone (410-222-5286) or email: employeeselfreporting@aacps.org.

Employment Verification

Applying for a mortgage? Checkout “The Work Number” 1-800-996-7566. It is the AACPS automated employment verification service for employees. It allows you to have your employment and salary verified within a matter of minutes 24/7. For more information go online to www.aacps.org>Staff> Employment Verification.

Please note that language in this bulletin may change based on union negotiations.
Benefit Deductions

All employees paid over 12 months have benefit deductions from all 26 pays (including 10-month employees paid over the summer).

All employees paid over 10 months will have benefit deductions from 22 pays. The last benefit deduction for the 2018–2019 school year will be July 3, 2019, and the first deduction for the 2019–2020 school year will be September 11, 2019.

These deductions include the following:
- healthcare
- dues (AEL, AFSCME, TAAAC, SAAAAC)
- supplemental retirement 403b/457b
- credit union
- flexible spending accounts
- long-term care (deducted over 26 pays only)
- savings accounts
- supplemental life insurance
- other voluntary deductions

Exception — Retirement Deductions

Retirement deductions continue at the frequency of 20 or 26 deductions per the Maryland State Retirement Agency (MSRA).

Maryland State Retirement/Pension Deductions

Teachers’ System
- The last deduction for all (10 and 12-month) members of the Teachers’ System will be June 19, 2019.
- The first deduction for the 2019–2020 school year will be September 25, 2019.

Employees’ System
- Deductions for Employees’ System members occur over 20 pays for 10-month employees and over 26 pays for 12-month employees.
- The last deduction for 10-month members of the Employees’ System will be June 19, 2019. Deductions will resume September 25, 2019.

Resignations, Separations & Retirements — Impact on Benefits

Resignations/Other Separations— 10-month employees

Unit I ten-month employees paid over 26 pays who notified AACPS (by April 15, 2019) of their intent to resign at the end of the school year may retain healthcare benefits through August 31, 2019 (April 1 for Units III, IV, and V). Others who resign at the end of the school year will be covered with healthcare benefits through the end of the month after submitting their notice.

Voluntary benefits, including 403(b)/457(b) plans, will terminate June 30, 2019, with the final deduction taken June 19, 2019. Dues for 10-month employees paid over 26 pays will be withheld from summer paychecks.

Retirements—10-month employees

Ten-month employees who retire at the end of the school year will be covered with healthcare benefits through June 30, 2019. Retiree coverage, if elected, will commence July 1, 2019. New retirees will pay pay for July retiree healthcare via check and will start regular retiree healthcare deductions on their first pension payment.

10-month retirees paid over 26 pays will receive reserve pay over the summer from AACPS. Voluntary benefits, including 403(b)/457(b) plans and FSA deductions, will terminate June 30, 2019, with the final deduction taken June 19, 2019. Dues and savings/credit union deductions for 10-month employees paid over 26 pays will be withheld from summer paychecks.

Resignations and Retirements— 12-month employees

All benefits, including healthcare, will terminate at the end of the month that employment ends.

Accessing your Supplemental Retirement Plans (403b/457b) After You Resign/Retire

Consult with your personal plan representatives on options available to you concerning your Supplemental Retirement Program. If you wish to initiate a withdrawal, rollover, or take a complete distribution from your plan, you are required to initiate a “Severance of Employment Certificate” through Retirement Manager (online tool at www.aacps.org > Staff > Benefits > Supplemental Retirement). You will need to provide this certificate along with the required plan forms directly to your Supplemental Retirement Plan representative for processing. No AACPS signature is required.

For additional information, you may seek assistance from your plan representatives, contact Retirement Manager Customer Service at 1-866-294-7950, or contact HR/Benefits at 410-222-5206/5221.

Retiring this fall or the end of 2019? Log onto MyAACPS-PD and sign up for the Fall Retirement Sessions.
Benefits

A Beneficiary is the person(s) you have designated to receive your life insurance or retirement proceeds in the event of your death. It is very important to make sure your beneficiary information for Life Insurance, Maryland State Retirement, and Supplemental Retirement (403b/457b) is always up to date. You should review your beneficiary information at least once a year to make sure everything is current. Certain life events such as marriage, the birth of a child, or divorce should also trigger a review of your beneficiary information. The beneficiary designation forms for AACPS life insurance and Maryland State Retirement Agency are available online at www.aacps.org>Staff>Forms. Employees should also add or update beneficiaries by logging on to your Supplemental Retirement vendor website. Go to www.aacps.org/Page/1619 for links to vendor websites.

The Impact Of Lifestyle Changes On Your Healthcare Benefits

When you experience a lifestyle change, the most important thing to know is you only have 31 days from the date of the event to add or drop a dependent.

After the annual Open Enrollment period ends each fall, you may only make changes to your benefit elections during the year if you experience a qualifying lifestyle change. The most common types of lifestyle changes are marriage, divorce, and birth, but there are others (you may check the Benefits Guide online for detailed examples). Download a lifestyle change form online at www.aacps.org>Staff>Forms and submit it to HR/Benefits along with the required documentation.

Appropriate documentation of the lifestyle event is required for coverage to be changed (e.g., birth certificate, marriage license, divorce certificate).

The changes that you make must be consistent with the lifestyle change you have experienced (e.g., adding coverage for the addition of a child). HR/Benefits will process the change as soon as possible (e.g., changing employee/spouse coverage to family coverage) and will take retroactive premium adjustments if appropriate.

Important Benefits Information—Divorce

Upon divorce, the divorced spouse is no longer eligible for AACPS employee healthcare benefits. Therefore, immediately upon becoming divorced, the employee MUST notify the Benefits Office so coverage can be terminated for the divorced spouse and covered step-children. Subsequently, the employee must submit a Lifestyle Change form and include the divorce documentation.

Failure to notify AACPS immediately of a divorce may result in the employee being held liable for any claims incurred by the divorced spouse.

Divorced spouses are eligible for COBRA.

Healthcare Benefits While On FMLA

If you are out on Family Medical Leave (FMLA) you will continue to be covered under the AACPS group health and life insurance plans. You continue to pay your portion of the premium costs. If you are not receiving a check while out on leave, you may either:

- Allow the owed premiums to accumulate; they will be automatically deducted from the first check you receive after you return to work, or if you are out over the summer, they will be deducted from your summer pay.
- Pay AACPS directly by check during your absence.

If you fail to return to work at the conclusion of your leave, you will be required to reimburse AACPS for the total cost of monthly premiums paid for you.

If you have questions, call HR/Benefits at 410-222-5219.

Employee Assistance Program (EAP)

Help is Here

Through the EAP, you can talk to a professional counselor — on the phone or face-to-face, 24 hours a day, seven days a week. Up to six free counseling sessions are available per episode, per person in your household.

The EAP offers counseling and resources for:

- Family concerns
- Emotional and psychological issues
- Workplace concerns
- Childcare and eldercare issues
- Financial concerns
- Legal issues

Substantiate FSA Claims

Debit card use for medical expenses will require documentation to substantiate the eligibility of the expense for a FSA. Employees should log on to www.discoverybenefits.com throughout the year to verify if additional documentation is needed. Failure to substantiate the expense may result in the expense being deemed ineligible, the amount being deducted from your pay and future tax impact.

CareFirst Video Visit

CareFirst Video Visit is a triage service that allows you and your family members to securely connect with a doctor whenever and wherever you want from a smartphone, tablet or computer. Urgent Care Video Visits are available 24/7/365 and you also have the option to schedule visits for therapy, psychiatry, nutrition or breastfeeding support. The cost for the visit is equal to your copay. Download the CareFirst Video Visit app today, register your information, and have a doctor at your fingertips.
Mental/Behavioral Health Benefits

If your issue requires more than short-term counseling (e.g., if you or a covered dependent needs help with a complex mental health or substance abuse problem), benefits are available through CareFirst Assist. You must be enrolled in a CareFirst medical plan to access these benefits. You may reach CareFirst Assist at 1-800-245-7013. Care managers are available 24 hours a day, seven days a week for emergencies. You must call this number for inpatient admission authorization. Although pre-authorization is not required for outpatient services, care managers can assist you with locating a network provider and can answer questions related to your mental health and substance abuse concerns, Monday through Friday, from 8:30 a.m. to 6:00 p.m. Benefits and care are provided on a confidential basis. Call HR/Benefits if you have questions or need further assistance.

SUPPLEMENTAL RETIREMENT PROGRAM – 403(b) and 457(b)

Take some time over the summer to re-evaluate your Supplemental Retirement Plan or sign up for a new plan. New participants simply enroll online on Retirement Manager. The Retirement Manager link and additional information including provider contact information is available at www.aacps.org>Staff>Benefits>Supplemental Retirement. If you have additional questions or need assistance, contact HR/Benefits at 410-222-5221/5219 or email your questions to benefits@aacps.org. Check out the SRP Newsletter topics.

IMPORTANT INFORMATION FOR EMPLOYEES AGE 65 AND OVER REGARDING MEDICARE

If you continue to work past your 65th birthday or your spouse turns 65, and you and your spouse are covered under the AACS employee healthcare program, here is some important information you should know:

1) Medicare Part A (hospitalization): Enrollment is automatic if you receive Social Security payments. There is no cost for Medicare Part A. If you wish to receive Part A, log on to www.medicare.gov and apply to receive it at age 65. If you receive a Medicare Part A care while covered under AACS employee healthcare, Medicare Part A would be your supplemental insurance and AACS is your primary. Therefore, be sure your provider knows not to submit any claims to Medicare first. In most cases, your AACS insurance will cover all the costs Medicare would have so you may have no use for Part A at this time.

2) Medicare Part B (physician services): If you and any dependents turn 65, you will defer Part B until you, the employee, are ready to retire. Medicare Part B costs money and you are not able to use both Medicare and your AACS employee healthcare. However, it is a requirement that you, and any dependent 65 and older, apply for Medicare Part B in retirement in order to keep AACS retiree benefits. Soon-to-be retirees should seek guidance from the Office of Retirement about Medicare enrollment timeframes as they approach their retirement date (410-222-5224). Active employees or dependent spouses who are offered Part B due to disability should contact Benefits to discuss.

EMPLOYEE SELF-SERVICE

Employees should go to Employee Self Service (ESS) to view their biweekly pay statement, which includes pay details, deductions, leave, benefits, dependents, and other personal information. Employees can also update their address and contact information for ConnectED calls. Information on ESS is secure and the data is encrypted. Regardless of how you access it, our server controls the security of the data.

To access the ESS system, go to https://ess.aacps.org and enter your network username (entered in lowercase letters) and password. Employees must logout of the ESS system when they are done. Employees should keep their password secure and not share it with anyone.

Employees can access User Guides, a Quick Reference Guide, Frequently Asked Questions, and other resources at the Employee Self Service button on the HR Intranet page.

If you have trouble accessing the ESS system, or need your network login and password, please contact the Help Desk at 410-222-5135 or Help-Desk@aacps.org. If you have a question about the information displayed in ESS, please contact HR at 410-222-5061.
CERTIFICATION

Certificate Renewal Timeline

**REMINDER:** Maryland teaching certificates are issued effective January 1 or July 1 and expire on December 31 or June 30 of the year shown on the certificate. All AACPS educators holding Maryland Professional Educator Certificates MUST complete all renewal credit requirements and submit all required documentation to the Human Resources Certification Office no later than the date of the expiration of their certificate. There are no exceptions or extensions. Failure to comply with certificate renewal requirements may result in the issuance of a Conditional Certificate, loss of tenure, a financial penalty, and loss of the Regular Contract, or possible termination of employment as a contracted teacher with AACPS. Send materials to the HR Certification Office.

A completed Professional Development Plan (PDP) is required for every renewal. The PDP is available on the Intranet: Human Resources>Certification>Forms & Information. It is always recommended to follow up via email to ensure the materials were received on time.

Please verify which credits are applicable to your renewal. For any questions, please contact your Certification Specialist.

Current certificates can be accessed on the MSDE website. Directions on how to do so are located at www.aacps.org>Staff>Forms>MD Teacher Certification.

**Have you taken a Praxis test lately?**

Important Reminder to Certificated Staff: AACPS does not automatically receive test scores from ETS or MSDE. Tests are periodically discontinued and replaced with new tests. Always submit a copy of your qualifying test results to the attention of your AACPS Certification Specialist. Failure to provide your score report to the Certification Specialist on a timely basis may result in disqualification of your test score. Send the score report as an attachment to an email (preferred) or via secure fax to 443-458-0141 and include a note referencing your certification. **It is strongly recommended that you follow up with your certification specialist to make sure your score was received.**

Current Praxis test requirements can be found at www.mdcert.org; click “Basic Skills” or “Praxis Subject Assessments” under Testing Information.

Employees with last names—

- **A–K** contact Joyce Matney at 410-224-6268 (jmatney@aacps.org)
- **L–Z** contact Nicki Carpenter at 410-222-5079 (ncarpenter@aacps.org)

**Reminder...if you are considering accepting a position which reduces your hours next school year**

Part-time employees are subject to part-time healthcare rates if their Full-time Equivalency (FTE) is from 0.46 FTE to 0.749 FTE (Tier 2) or below 0.46 FTE (Tier 3). Contact HR/Benefits at 410-222-5221 for more information. Please see the chart below for clarification of funding levels for each tier.

<table>
<thead>
<tr>
<th>Status</th>
<th>Full Time Equivalent (FTE)</th>
<th>Benefit Premium Tier</th>
<th>Funding Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Time</td>
<td>1.0 FTE</td>
<td>Tier 1</td>
<td>Full funding for benefits per negotiated agreement</td>
</tr>
<tr>
<td>Part Time</td>
<td>0.75 FTE – 0.999 FTE</td>
<td>Tier 1</td>
<td>Full funding for benefits per negotiated agreement</td>
</tr>
<tr>
<td>Part Time</td>
<td>0.46 FTE – 0.749 FTE*</td>
<td>Tier 2</td>
<td>84% of Full Time Funding</td>
</tr>
<tr>
<td>Part Time</td>
<td>0.1 FTE – 0.459 FTE*</td>
<td>Tier 3</td>
<td>50% of Full Time Funding</td>
</tr>
</tbody>
</table>

*Effective January 1, 2018, employees must meet minimum hours (FTE) to be eligible for AACPS healthcare. See page 3 of the 2019 Employee Benefits Guide.

**TUITION REIMBURSEMENT**

Reimbursement information, including payment schedule and document due dates, is outlined at www.aacps.org>Staff>Tuition Reimbursement. Make sure to review your eligibility requirements before you embark on classes or a program of study.

Unit III and Unit IV staff, please remember to seek pre-approval for courses by emailing Lorraine Faris at lfaris@aacps.org before enrolling in courses.

For Tuition Reimbursement questions, employees can contact Laurie Hanley at lhanley@aacps.org or Jaymika Mitchell at jdmitchell@aacps.org.
CareFirst Wellness Program — Sharecare

CareFirst has partnered with Sharecare, Inc. to bring a new wellness experience that caters to your unique health and wellness goals. Signing up is easy—go to www.carefirst.com/sharecare, click on "Get Started or Log In." Sign in with your CareFirst "My Account" username and password. If you have not registered on "My Account" click "Register" and establish yourself as a new user. Here are some of the highlights of the Sharecare Program:

- RealAge test
- Connect your wearable devices to monitor your daily habits
- Challenges to help you stay motivated
- Health coaching
- Weight Management program
- Tobacco cessation program

FMLA & LEAVE OF ABSENCE: YEAR-END

On March 1, 2019, AACPS’ leave procedures changed. For more detailed information, consult the staff memorandum dated December 28, 2018, and the reminder dated February 21, 2019. The most relevant highlights are below.

- It is strongly recommended that employees who require FMLA/JPAL leave consult the leave management office 30 days in advance to determine their eligibility.
- Employees whose leave started before March 1, 2019, were approved in the old system. Their FMLA leave will conclude on June 30, 2019. Employees whose FMLA/JPAL leave started on or after March 1, 2019, are in the new calendar approval period, and were approved for a 12-month period.
- All employees who apply for extended unpaid medical leave next fiscal/school year must meet a “service hours” requirement to be eligible. For FMLA, an employee must have worked 1,250 hours in the 12 months prior to taking leave. Employees who cannot meet the requirement because of their FTE may be eligible for JPAL, a new leave type.
- To be eligible for JPAL, employees in Units I, II, II, V, and VI must have worked 87% of their duty hours in the 12 months prior to commencing leave. Unit IV employees must work 1000 hours during the same time period.

ADDRESS/PHONE NUMBER CHANGE

Employees can update their address and contact information using the Employee Self Service system https://ess.aacps.org. You can provide more than one contact number for ConnectED calls. If you wish to receive texts and phone calls, use the mobile number field. If you wish to receive calls only, use the home number field. An email address can also be provided.

To change your Address and Phone Number
1. Click My Info tab on the left side of the screen.
2. Click My Information tab from the top row.
3. Click Address tab from the second row.
4. Click MODIFY button from lower left of screen.
5. Enter updated information.
6. Click SUBMIT then CLOSE.

If you no longer work for AACPS, you cannot access ESS. In that case, go to www.aacps.org>Staff>Forms and complete the Address/Phone Number Change form and return it to HR/Benefits or fax to 443-458-0669.

LEGAL NAME CHANGE

This form is found at www.aacps.org/humanresources under Forms. Complete and return to HR/Employee Records File Room or fax to 443-458-0137.

Employees must submit copies of two documents:
1. A legible copy of your signed, new social security card reflecting the new name AND
2. A copy of one of the following official documents:
   - Marriage document
   - Divorce decree (specifically stating your name change from your old name to your new name)
   - Court order for a name change from old to new name
   - Certificate of Naturalization

* only if contracted Floating Days have been fulfilled.