It’s Easy to Manage Your Health Care with My Account

My Account is an online tool that makes it easier than ever to use and manage your personal health care information. Go to member.carefirst.com and register for My Account from your computer, tablet or smartphone.

Top features of My Account:

- **Simplified navigation** to find the information you look for most often
- **Updated look and feel** that’s organized more intuitively
- **Optimized screen views** for smartphone or tablet

My Account at a glance:

1. **Home**
   - Quickly view your coverage, deductible, copays, claims and out-of-pocket costs
   - Use My Profile to manage your password and communications preferences
   - Access the Message Center

2. **My Coverage**
   - Access your plan information, including who is covered
   - Update your other health insurance info
   - View/order ID cards
   - Order and refill prescriptions
   - View prescription drug claims
   - Find a pharmacy
   - Oversee your BlueFund account

3. **Claims**
   - Check your paid claims, deductible and out-of-pocket totals
   - Research your Explanation of Benefits (EOBs) history
   - Review your year-end claims summary

4. **Doctors**
   - Select or change your primary care provider (PCP)
   - Search for a specialist

5. **My Health**
   - Learn about your wellness program options
   - Locate an online wellness coach
   - Track your Blue Rewards progress

6. **Plan Documents**
   - Look up your forms and other plan documentation
   - Review your member handbook

7. **Tools**
   - Treatment Cost Estimator
   - Drug pricing tool
   - Hospital comparison tool

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1 These features are available only if your drug benefits are provided by CareFirst.
2 These features are available only when using a computer at this time.