

**Anne Arundel County Public Schools**  
**Employees Reporting an Absence -Quick Reference**

**Substitute System Phone Number:** 410-571-8615  
**(Call to Report Absences)** 888-550-8615

**Substitute Office Phone Number:** 410-571-2771  
410-222-5068

**Help Desk Phone Number:** 410-222-5135

**Web Browser URL:**  
<https://sems.aacps.org/logOnInitAction.do>

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**THE SYSTEM CALLS SUBSTITUTES DURING THESE TIMES:**

	<b>Today's Jobs</b>	<b>Future Jobs</b>
Weekdays	Starts at 6:00 am and continues until 50 % of completion of job	6:00 - 10:00 pm
Saturday	None	None
Sunday	None	6:00 - 10:00 pm
Holidays	None	6:00 - 10:00 pm

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**Two Ways for Reporting Absences:**  
**(Instructions for both ways are on the following pages.)**

**Web Browser**  
**Telephone**

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**REGISTRATION**

(This **MUST** be completed via telephone, before reporting absences.)

1. Enter your Access ID (Social Security #) followed by the star (\*) key
2. Enter your PIN followed by the star (\*) key
3. Record your name followed by the star (\*) key  
**PRESS 1** to Accept  
**PRESS 2** to Re-enter  
**PRESS 9** to Exit and hang-up
4. Hear your work locations and job descriptions. If they are not accurate, contact the help desk

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**REASONS FOR ABSENCES:**

**(With corresponding number to be used within the system)**

1. Sick Leave Personal
2. Sick Leave Family
3. Meeting Requiring a Substitute Teacher
4. Meeting NOT Requiring a Substitute Teacher
5. Business Day (10-Month Employees)
6. Bereavement
7. Court Summons
8. Jury Duty
9. Religious Holiday
10. Military
11. Field Trip
12. Parent Conferences
13. Observing Classes
14. Graduate Degree
15. Annual Leave (12-Month Employees)

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**WEB BROWSER ACCESS INSTRUCTIONS**  
**SIGN IN**

A rectangular button with a dashed border and a light orange background. The text "Smart Find Express (SEMS)" is written in a dark font.

Open your browser and access the Smart Find *Express* Sign In page. Review the messages above the Sign In. Enter your Access ID (SS#) and PIN. **(If you do not have a PIN, See Registration Instructions on Page 1)** Review additional announcements on your home page, if any.

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**TO CREATE AN ABSENCE**

Choose the *Create an Absence* link

**Important Note: Items in Bold are required to complete an Absence and receive a Job Number. If your work location and job descriptions are not accurate, please contact the Substitute office at 410-571-2771.**

- **Select the Location**
- **Select the Classification**
  - Choose from the drop-down menu
- **Select the Reason for this absence from the drop-down menu**
- Enter Budget Code, if applicable
- **Indicate if a substitute is required for this absence**
  - **Choose Yes or No**

- **Select Start and End Dates for your absence**
  - Enter the dates with forward slashes (MM/DD/YYYY) or use the calendar icon
- **Select Start and End Times for your absence. Default times are listed**
  - To change defaults, enter time in HH:MM am or pm format
  - Ensure that the correct time is entered.
- **Multiple Day (Recurring) Absence. Select the *Modify Schedule* button.**
  - Your default work schedule is shown. Remove the checkmark(s) from the Work Days boxes that do not apply to this absence
  - Modify daily schedule and/or times for absence and substitute
  - Select the *Continue* button
- Request a particular substitute
  - Enter the substitute's access ID number or use the Search feature to find the substitute by name
- Indicate if the requested substitute has accepted this job
  - Yes = substitute is prearranged and will not be called and offered the job
  - No = call will be placed and the substitute will be offered the job

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**TO CREATE AN ABSENCE Continued...**

- Enter special instructions for the substitute to view
  - **Select the Continue button**
  - **Select the Create Absence button to receive a Job Number. Please record this Job Number.**
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- To cancel your job, select the *Cancel Job* button
  - If a substitute is assigned to your absence and you want the system to notify them of the job cancellation (by calling them), place a checkmark in the box prior to the question "Notify the Substitute of Cancellation?"
  - Select *Return to List* button to return to the job listing

**TO REVIEW/ CANCEL ABSENCE OR MODIFY SPECIAL INSTRUCTIONS**

Choose the *Review Absences* link to review past, present and future absences or to cancel an absence.

Follow these steps

- Select the format for absence display: List or Calendar view
- Search for Jobs: Enter specific date range (MM/DD/YYYY) or Calendar icon, or enter job number or leave blank to return all your absences
- Select the *Search* Button
- Select the *Job Number* link to view job details on future jobs

From the Job Details screen

- Special instructions can be updated on future jobs. Modify the special instructions and select the *Save* button

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**SIGN OUT AND WEB BROWSER INFORMATION**

At any time during the session, the *Sign Out* link can be selected to end the session and disconnect from *Smart Find Express*. Selecting the browser's back button or going to another site on the Internet does not disconnect the session from *Smart Find Express*.

To ensure security and privacy of information, use the *Sign Out* link to disconnect from *Smart Find Express*, and close the web browser when you finish with your session.

**Important Notes:**

*Do NOT use the browser's BACK button to navigate to screens. Navigation buttons are on the bottom of Smart Find Express screens, such as the Return to List and Continue buttons.*

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**TELEPHONE ACCESS INSTRUCTIONS**

**Registration Must Be Completed By Telephone before Entering an Absence (Instructions for Registration on Page 1)**

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**MENU OPTIONS**

- 1 - Create an Absence**
  - 2 - Review, Cancel Absence or Modify Special Instructions**
  - 3 - Review Work Locations and Job Descriptions**
  - 4 - Change PIN/Re-record Name**
  - 9 - Exit and hang-up**
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**WORK AT MULTIPLE LOCATIONS?**

If you **pressed 1** to Create an absence

- 1.** Enter the location code followed by the star (\*) key or wait to hear a list of locations
- 2.** **PRESS 1** to Accept location choice  
**PRESS 2** to Re-enter  
**PRESS 9** to Exit to menu options

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**1-TO CREATE AN ABSENCE**

- 1.** Enter dates for the absence  
**PRESS 1** if the Absence is only for today  
**PRESS 2** if the Absence is only for tomorrow  
**PRESS 3** to Enter the dates and times for the absence  
**PRESS 9** to Exit to menu options
- 2.** If you pressed 3 to Enter Dates and time  
Enter Start Date  
**PRESS 1** to Accept the date offered  
**PRESS 2** to Enter start date  
Enter two digits for month and two digits for day (MMDD)  
**PRESS 9** to Exit to menu options

For all options

- Enter Start Time  
**PRESS 1** to Accept offered time  
**PRESS 2** to Enter time  
Enter two digits for the hour and two digits for the minutes in HH:MM format. Enter 1 for am or 2 for pm  
**PRESS 9** to Exit to menu options
- Repeat procedure for end date and time

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**1-TO CREATE AN ABSENCE Continued...**

3. Enter the reason from page 1 followed by the star (\*) key or wait for a list of reasons  
**PRESS 1** if Correct  
**PRESS 2** to Re-enter  
**PRESS 9** to Exit to menu options
4. Record Special Instructions  
**PRESS 1** to Record special instructions  
**PRESS the star (\*)** key when done  
**PRESS 2** to Bypass this step
5. Is a Substitute Required?  
**PRESS 1** if a substitute is required  
**PRESS 2** if a substitute is not required  
**PRESS 9** to Exit to menu options
6. If you **pressed 1**, a substitute is required  
**PRESS 1** to Request a particular substitute  
Enter the substitute access ID, followed by the star (\*) key  
**PRESS 1** to Accept requested substitute  
**PRESS 1** if the Substitute should be called  
**PRESS 2** if the Substitute has already agreed to work and does not need to be called  
**PRESS 9** to Exit to menu options  
**PRESS 2** to Re-enter  
**PRESS 2** to Bypass requesting a substitute

7. Complete Absence  
**PRESS 1** to Receive the job number  
**Record the Job Number.**  
**The Job Number is your confirmation.**  
**PRESS 1** to Hear the job number again  
**PRESS 9** to Exit to menu options  
**PRESS 2** to Review absence information

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**2-TO REVIEW/CANCEL ABSENCE OR MODIFY SPECIAL INSTRUCTIONS**

1. Hear the job information  
**PRESS 1** to Hear absence information again  
**PRESS 2** to Modify special instructions  
**PRESS 3** to Cancel the absence  
**PRESS 8** to Hear the next absence  
**PRESS 9** to Exit to menu options
2. If you **pressed 2** to Modify special instructions  
**PRESS 1** to Delete  
**PRESS 2** to Re-enter  
Record instructions. Press the star (\*) key when done  
Hear the new instructions  
**PRESS 1** if Correct  
**PRESS 2** to Re-enter  
**PRESS 9** to Exit  
**PRESS 9** to Exit and hear next absence

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**2-TO REVIEW/CANCEL ABSENCE OR MODIFY SPECIAL INSTRUCTIONS Continued...**

3. If you **pressed 3** to Cancel the job  
    **PRESS 1** to Confirm the cancellation request  
    If a substitute is assigned to the absence  
        **PRESS 1** for the System to call the assigned substitute  
        **PRESS 2** to Not have the system call the substitute  
        **PRESS 9** to Exit and hear next absence  
    **PRESS 9** to Exit and hear next absence (without canceling)

Once you confirm a request to cancel the job, you **MUST** wait for the system to say *"Job Number has been cancelled."*

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**3-TO REVIEW WORK LOCATIONS AND JOB DESCRIPTIONS**

1. Hear a list of your work locations and job descriptions

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**4-TO CHANGE PIN OR RE-RECORD NAME**

1. **PRESS 1** to Change your PIN  
    **PRESS 2** to Change the recording of your name  
    **PRESS 9** to Exit to menu options
2. If you **pressed 1** to Change your PIN  
    Enter a new PIN at least six (6) digits, followed by the star (\*) key  
        **PRESS 1** if Correct  
        **PRESS 8** to Re-enter  
        **PRESS 9** to Exit to menu options
3. If you **pressed 2** to Change the recording of your name  
    Record your name. Press the star key (\*) when done  
        **PRESS 1** to Accept  
        **PRESS 2** to Re-record name  
        **PRESS 9** to Exit to menu options